

POSITION DESCRIPTION

POSITION DETAILS		
PD Number	PD0073	
POSITION TITLE:	Registered Nurse	
REPORTS TO:	Allied Health Team Leader	
DIRECT	None	
REPORTS:		
GRADE	Nurses Award 2020 RN Level 3	
HOURS:	Part time	
BUSINESS	Illawarra/ Shoalhaven or ACT/ Queanbeyan	
UNIT/LOCATION		
ROLE PURPOSE	This position	
	delivers direct and comprehensive nursing care and individual case management	
	to clients within MCCI's aged care services	
	Assists in policy development and implementation within their scope of practice,	
	Supports and educates less experienced staff, including support workers and EN's	
	in performing their duties.	
	Implements and evaluates client education programs;	

POSITION TASKS AND RESPONSIBILITIES

The employee's responsibilities include but are not limited to:

Sustainability

• Utilise Alayacare for roster, accessing client information and care plans, recording visits and creating comprehensive clinical care dated notes.

Community Reach

- Develop, coordinate, and disseminate client education programs.
- Work as part of a team to help promote MCCI's services to CALD communities, consumers, and carers.
- Build and maintain positive working relationships with service users, participants, and carers.

Consumer Satisfaction and Impact

- Work one on one with consumers with a strong focus on positive customer service focusing on their individual needs and clinical care support requirements
- Ensure that all services are delivered in accordance with consumer's support plan.
- Recognise changes in consumers' condition and work with consumers and Care Advisers to adjust support plans as needed.
- Provide accurate and timely clinical care support feedback and advise, evaluate and validate the effectiveness of consumers' clinical care support
- Support the implementation of wellness and reablement strategies in service delivery.
- Maintain professional relationships and communication with consumers, carers, and family members.

Maintain the privacy and dignity of consumers at all times.

People and Culture

- Implement effective, culturally appropriate communication strategies with clients.
- Maintain a commitment to ongoing personal development and education in line with organisational and APHRA requirements.
- Support, guide and mentor other staff as required to ensure they are delivering high quality services.
- Contribute to a cohesive high performance team environment and positive workplace culture.
- Develop and maintain effective relationships with internal stakeholders.
- Attend regular staff & team meetings as required.
- Implement strategies to ensure a safe work environment and work according to MCCI's WHS safety procedures.
- Perform any other required duties as instructed by the Care Services Manager or MCCI Executive Team.

Service Delivery and Quality

- Utilise professional expertise to implement safe and effective clinical care support for clients in a home setting, which may include medication management, pain management, wound care, continence care and other clinical care nursing supports.
- Contribute to MCCI's commitment to continuous improvement, including participating in the completion of quality reviews and accreditations.
- Assist in the development of best practice policy and procedures and ensure that services are implemented in accordance these practices.
- Provide prompt and accurate responses to all enquiries and requests from management, staff, clients, carers, funding bodies and other relevant stakeholders.
- Maintain relevant registrations and accreditations.

Role requirements			
Values and	SUPPORT		
Behaviours	 Consumer partnership at the centre of our work. 		
	 Supporting our colleagues to grow in skills and confidence. 		
	TEAMWORK		
	 Quality improvement and good information management underpinning our work 		
	 Collaborating and working effectively together on our team's goals. 		
	TRUST		
	 Building confidence with our community, consumers and carers. 		
	 Acting in accordance with MCCI's values and purpose always. 		
	SHARE -		
	 Empowering consumers to make good decisions for their wellbeing. 		
	 Together pursuing ideas, innovations improvements to the way we work. 		
Underlying	Proven communication skills		
characteristics	Empathy, compassion and understanding to ensure excellent client engagement and		
	customer service		
	Proactive communicator and collaborator in a team environment		
	Excellent time management and the ability to handle multiple tasks simultaneously in		
	fast paced environment.		
	Desire to achieve excellent results, a thirst for knowledge and constantly seeking ways to		
	improve service delivery, safety and quality.		

Position Description	Document Number: PD073	Version Feb 2024
Registered Nurse		

	Demonstrates attention to detail, accuracy and thoroughness in work produced.	
	Self-directed and autonomous, requiring minimal supervision.	
Experience	Minimum of 3 years post graduate experience	
Requirements	Strong knowledge of, and prior experience working people over 65 from diverse backgrounds.	
	Experience working with client management systems, including data management and reporting.	
	Experience in working with minimal supervision with agreed objectives.	
Qualification	Current registration as a Registered Nurse with the Nursing and Midwifery Board of	
Requirements	Australia via AHPRA	
Licence/s &	Current unrestricted Driver's License.	
Checks	Current immunisation of diseases as listed in the current NSW Health Policy Directive.	
	Current NSW Police or Federal Police Clearance or willingness to undertake	
	Eligibility to work in Australia.	

Employee's Signature:	Date:
CEO's Signature:	Date:

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